

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	105	96	9%
	Admits	13	7	86% ▲
	Discharges	7	5	40% ▲
	Service Hours	1,094	943	16% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	105	100.0%

Consumer Satisfaction Survey

(Based on 66 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Respect		98%	80%	91%
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Access		94%	80%	88%
✓ Participation in Treatment		92%	80%	92%
✓ Outcome		84%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	8	8%	13%
26-34	14	13%	23%
35-44	24	23%	19%
45-54	24	23%	23%
55-64	31	30% ▲	16%
65+	4	4%	5%

Gender	#	%	State Avg
Female	56	53% ▲	41%
Male	49	47% ▼	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	68	65%	75%
Hisp-Puerto Rican	23	22%	12%
Hispanic-Other	7	7%	6%
Unknown	7	7%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	53	50% ▼	65%
Black/African American	40	38% ▲	17%
Other	8	8%	13%
Unknown	3	3%	3%
Asian	1	1%	1%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	47%	90%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	82%
SA Screen Complete	88%	81%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	83%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■		■	83%
Discharges	■	■	■	■			67%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	43%	65%	70%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		75	71%	60%	79%	11% ▲
Stable Living Situation		96	91%	80%	92%	11% ▲
Employed		13	12%	20%	11%	-8%
Improved/Maintained Axis V GAF Score		81	86%	95%	58%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		97	99%	90%	96%	9%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs